



# SCO

Family of Services  
annual report  
2007

SCO  Family of Services

Caring for People • Committed to Family • Connected to Community



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\*Note: Board of Directors Listing reflects Fiscal Year 2007: July 1, 2006 –June 30, 2007.  
On December 12, 2007, Edward W. Stack became Board Chairman.



Dear Friends,

SCO Family of Services is committed to serving populations that are often overlooked, with family as the focal point. Our commitment to helping families is evidenced by the diversity and high quality of our services. Many of our programs are considered best practice models.

Each year, SCO touches the lives of more than 30,000 people in communities that stretch from New York City to the far reaches of Long Island. Each day, a passionate team of caregivers, educators, counselors and administrators, works to support vulnerable children and families. Whatever the crisis, SCO has the resources and experience to help.

While mission is always our primary focus, fiscal responsibility and efficiency remain key to our ability to fulfill our mission in the long term. We have a dedicated management team that keeps us focused, strong, and a leader among peer organizations. At SCO, 93% of the funds we receive go directly to providing services and programs.

In 2007, we strengthened existing services and developed new ones. Our partnerships with government, foundations, corporations, and individuals have made this possible. We invite you to read about some of these exciting programs that are truly making a difference. Thanks to your support, we can continue our important work: the strengthening of communities, families and children – one person at a time.

Sincerely,

Douglas Schloss  
Chairman of the Board

Robert J. McMahon  
Executive Director



## highlights 2007



In 2007, SCO Family of Services continued its mission of helping children and families in need throughout the New York area. By expanding existing services and creating exciting new programs, we were able to touch the lives of more people than ever before.

### **North Queens Community High School Will Give Students Another Chance at Success**

SCO partnered with the New York City Department of Education to open a high school designed to meet the needs of students at risk of dropping out. This school follows the highly successful Good Shepherd model.

### **SCO Selected to Help Launch Juvenile Justice Initiative**

The NYC Administration for Children's Services selected SCO Family of Services to help launch the Juvenile Justice Initiative in New York City. This model program, developed by the University of South Carolina, works intensively with serious juvenile offenders and their families to change delinquent behavior.

### **Expansion of Homeless Services Continues**

With the opening of El Camino in Jamaica Queens, SCO now houses more than 1,400 homeless individuals daily. Like all of SCO's residences, El Camino includes on-site services to help residents find permanent housing and prepare for independent living.

### **New Residence For Women Recovering from Substance Abuse Keeps Mothers and Children Together**

Morning Star II, a new residence for women in recovery, opened this year on our Madonna Heights campus in Dix Hills. This new program, designed to break the cycle of addiction and keep the family intact, allows women and their children to live together during treatment.

### **Tyree Learning Center Gets a Permanent Home**

Construction commenced for The Tyree Learning Center, a special education school for the 73 children with developmental disabilities who live at St. Christopher's Home in Sea Cliff. The new school is scheduled for completion in the spring of 2008.

### **First Single Stop Program Opened in Queens**

With support from the Robin Hood Foundation, SCO opened the first Single Stop site in the borough of Queens. Located in SCO's Family Development Center in Woodside, Single Stop's goal is to reduce poverty by advising people about public benefits and providing financial counseling. SCO already operates several Single Stop sites in Brooklyn.

### **Teens Perform at Radio City Music Hall**

Three acts from Family Dynamics' "Teen Idol" talent contest performed in front of an enthusiastic crowd at Radio City Music Hall as part of a citywide youth talent showcase sponsored by MSG's Garden of Dreams Foundation. "Teen Idol" was part of the "Teens on the Move" program at the Family Dynamics' Beacon Center.

### **Model Program for Spanish Speaking Families Launched in Queens**

In July 2006, our Family Development Center launched POWERFUL FAMILIES for Spanish speaking families living in Woodside. This national model program was developed by Casey Family Programs to strengthen families in the three skill areas found to be linked to keeping children out of foster care.

### **Supportive Scattered-Site Housing Slated for Queens**

Responding to the severe housing shortage for young adults with mental health issues moving out of foster care, SCO began working with the New York City Department of Health/Mental Health to provide transitional apartments and services in the borough of Queens.

### **ParentShip Program Provides Support for Immigrant Mothers in Sunset Park**

The Center for Family Life completed the first year of the ParentShip program, an initiative that provides parenting and social support services to Latino and Chinese mothers. This support group helps parents develop the skills necessary to make informed, responsible choices when raising their children.

### **Cooperative Project Connects Women to Safe, Living-Wage Work**

The Center for Family Life joined with immigrant women in Sunset Park to form the "We Can Do It!" Women's Cooperative: a women-owned, women-run housecleaning business. The Cooperative creates living wage jobs that are done in a safe work environment, and provides social support and educational opportunities for its members.

### **Responding to Growing Need, SCO Expands Program that Allows Children with Severe Emotional Disorders to Live at Home**

SCO expanded its Home and Community Based Services (HCBS) Waiver Program that helps families deal with the difficulties associated with raising a child with a severe emotional disorder at home. There are plans to further increase the number of families served in the program in the near future.

### **Program that Allows People with Developmental Disabilities to Live at Home Expanded**

SCO also expanded services that help individuals with developmental disabilities remain in their own homes, more than doubling the number of people served.

# SCO

success stories



Melissa is a single mother of 3-year old Joshua. Unable to sustain themselves and having nowhere else to go, Melissa and her son sought refuge at Good Shepherd, one of our emergency shelters. The people at Good Shepherd supported Melissa through her crisis and encouraged her to obtain the skills necessary to find better employment. She successfully completed a Certified Nurses Aid program and, with our support, she found permanent housing and was able to move into her own apartment in October.

"I really don't know what I would have done if I didn't meet the people at Good Shepherd. They were more than just staff. They were like family."



Chris is 17 years old and lives at St. Christopher's Home, a residence for developmentally disabled children. Before arriving at SCO, Chris had spent his entire life confined to a wheelchair. Now, a special device called a "Gait Trainer" holds Chris upright and allows him to walk and participate in other activities. It has opened up a whole new world for Chris that gives him fulfillment he had never experienced before.

"I love to walk."

# SCO

family album



2007 was a year filled with exciting events and new endeavors, all with a single purpose...to help those in need.

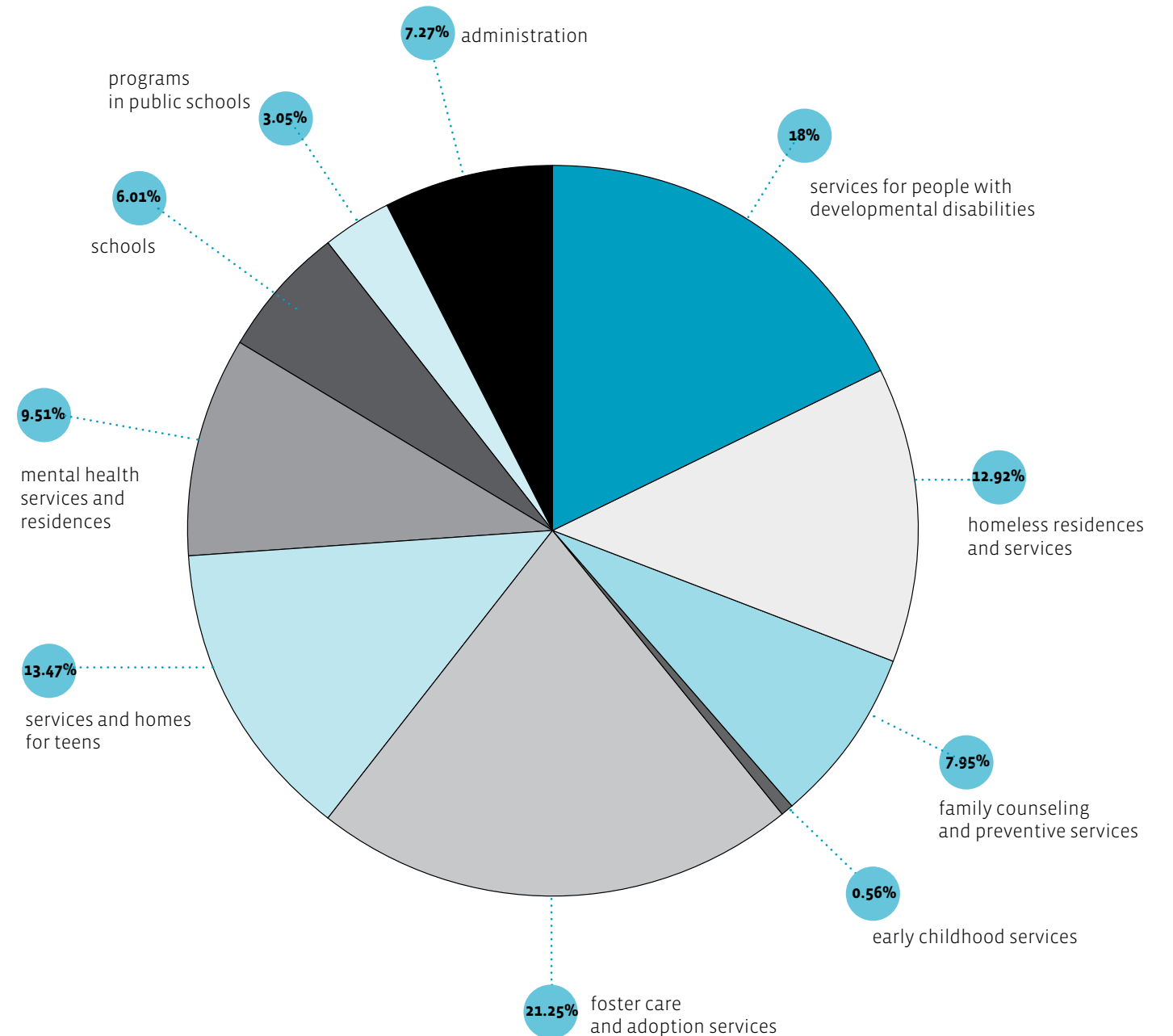
statements of  
unrestricted activities  
years ended  
june 30, 2007  
and 2006



actual expenditures  
fiscal year 2007



	2007	2006
<b>Revenue</b>		
Current year program revenue	\$ 158,073,616	\$ 141,087,161
Prior years' cost reimbursement adjustments	292,311	531,291
Net assets released from restrictions	4,353,294	4,163,895
<b>Total program revenue</b>	<b>162,719,221</b>	<b>145,782,347</b>
<b>Support and Other</b>		
Contributions and other income	1,601,480	1,395,403
Interest and dividend income, net	585,597	620,984
Realized and unrealized gains on marketable securities	2,684,146	593,713
<b>Total support and revenue</b>	<b>167,590,444</b>	<b>148,392,447</b>
<b>Direct Program Expenses</b>		
Contract programs	52,502,864	45,707,425
Foster boarding homes	28,939,017	24,976,240
Group homes	15,772,814	13,407,051
Residential treatment centers	10,561,597	9,698,759
Medicaid reimbursed services	10,538,479	9,436,460
Residential treatment facilities	9,986,286	9,617,847
Schools	8,536,529	7,934,884
Individual residential alternative	7,619,532	7,325,997
Intermediate care facilities	6,073,891	5,912,551
Shelters	1,832,990	2,172,896
Enhanced independent living	258,832	1,046,872
<b>Total direct program expenses</b>	<b>152,622,831</b>	<b>137,236,982</b>
<b>Management and Other Indirect Expenses</b>		
Management and general	11,605,922	10,306,381
Fund raising	358,004	278,741
<b>Total management and other indirect expenses</b>	<b>11,963,926</b>	<b>10,585,122</b>
<b>Total expenses</b>	<b>164,586,757</b>	<b>147,822,104</b>
<b>Change in Unrestricted Net Assets</b>	<b>\$ 3,003,687</b>	<b>\$ 570,343</b>





donor list  
2007



“SCO’s focus has always been on strengthening the family.  
We are able to succeed in this mission with the help of our many  
supporters...our extended family.”

—Bob McMahon



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\*Note: Fiscal Year 2007 is July 1, 2006—June 30, 2007



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SCO provides innovative human services for children and families. We deliver direct services to more than 30,000 people each year at more than 130 locations throughout New York City and Long Island. Through our network of community-based programs, we’ve been supporting the New York family since 1895.

Our core service areas include:

**Services for People with Developmental Disabilities**

We offer a wide variety of services for people with developmental disabilities including group homes, a residential treatment center, specialized foster homes and family-based support services across Queens, Brooklyn, and Long Island.

**Homeless Residences and Services**

We provide temporary shelter to individuals and families while working to help break the cycle of dependence through education, training and guidance. We operate three shelters in Brooklyn for homeless and runaway teens. We have nine shelters for women and children on Long Island and four family shelters in Brooklyn, Queens and the Bronx.

**Family Counseling and Preventive Services**

We provide a comprehensive range of services to sustain and nurture the family, ensure the well being of the community’s children, and create an environment where youth can emerge as confident, capable adults. These services are concentrated in three communities, two in Brooklyn: Bedford Stuyvesant (Family Dynamics) and Sunset Park (Center for Family Life) and one in Woodside, Queens: (Family Development Center).

**Early Childhood Services**

We give families the tools they need to successfully nurture their babies. We provide Family Enhancement Services for birth parents with children in Foster Care. We developed “Baby and Me”, a developmental playgroup that helps parents build healthy attachments with their young children.

**Foster Care and Adoption Services**

We move families from crisis to safety, using a family-centered approach that facilitates the successful reunification of children and their families. We find safe homes and caring families for more than 1,200 children in foster homes across New York City and Long Island every day. Our goal is to provide perma-

nent families for children. In the first nine months of 2007, 164 children were safely returned home or to relatives and we facilitated more than 85 adoptions.

**Services and Homes for Teens**

We give adolescents the tools and the confidence needed to strive for a brighter future. Our 34 community residences for teens include residences for teen mothers and their babies, group homes for teens facing extraordinary challenges and homes for GLBTQ youth. We work with these young people to help them rebuild family connections and establish supportive new relationships with caring adults so that they can return to the most family-like setting possible.

**Mental Health Services and Residences**

We provide the support and coping skills emotionally disturbed children and young adults need to live and function in their communities. These services include Ottilie – a psychiatric residence for teens in Queens, group homes, family-based support services and community aftercare support.

**Schools**

We give children and young adults the tools they need to succeed. We operate 2 special education schools serving the children who reside at our Ottilie Campus and at St. Christopher’s Home in Sea Cliff. We also operate two schools for at-risk teens - one on our Madonna Heights campus that serves teenage girls and our newly opened community high school in Queens.

**Programs in Public Schools**

We provide after-school and community enrichment programs in two Brooklyn neighborhoods – Bedford Stuyvesant and Sunset Park. Our after-school, evening, and weekend services work with more than 4,000 children and families under the auspices of Family Dynamics and the Center for Family Life.



legend

● Services for People with Developmental Disabilities

● Homeless Residences & Services

● Family Counseling & Preventive Services

● Early Childhood Education

● Foster Care & Adoption Services

● Services & Homes for Teens

● Mental Health Services & Residences

● Schools

● Programs in Public Schools

▲ Executive Offices

● Major Sites



SCO Family of Services  
Executive Offices  
1 Alexander Place  
Glen Cove, NY 11542  
516.671.1253  
[www.sco.org](http://www.sco.org)

## fast facts

- 2006-2007 Revenues: \$167 Million
- 2005-2006 Revenues: \$148 Million
- Administrative Costs: 7%
- Employees: 3,015
- Number of Program Sites: 138
- Number of People Served:  
30,000+ Annually
- Service Delivery Areas: Brooklyn,  
Bronx, Manhattan, Queens,  
Staten Island, Long Island
- Core Service Areas:
  - Services for People with  
Developmental Disabilities
  - Homeless Residences & Services
  - Family Counseling & Preventive Services
  - Early Childhood Services
  - Foster Care & Adoption Services
  - Services & Homes for Teens
  - Mental Health Services & Residences
  - Schools
  - Programs in Public Schools