



Extraordinary reach.
Unconditional care.

Annual Report 2009



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EXECUTIVE MESSAGE

Dear Friends,

SCO has experienced tremendous growth over the years – increasing our ability to fulfill our mission and impact the lives of thousands of New York’s children and families. As we have evolved, our agency has become increasingly complex. To help us better explain our work, we have recently updated the SCO brand – we’ve created a new logo and tagline and developed messaging and materials that explain the impact and work of the agency.

We believe that our new tagline “Extraordinary reach. Unconditional care.” really captures who we are as an organization. The depth and breadth of our services is unmatched in our region and the idea that every person deserves a chance is a fundamental belief that we all share.

SCO’s accomplishments in 2009 are a testament to our agency’s extraordinary reach and the unconditional care that we provide.

We opened the Tyree Learning Center, a beautiful new school designed specifically to meet the needs of the children with developmental disabilities who live at St Christopher’s Home in Sea Cliff. This school gives each child the opportunity to learn and grow and develop his or her skills to the highest degree possible.

We opened a new Family Development Center in Corona, our third FDC site in Queens, continuing our commitment to building stronger communities. The Center serves the families in this high-need area – offering family counseling, community service programs and early childhood programs that promote positive outcomes for children and families.

We joined The Brownsville Partnership, providing urgently needed early childhood services to residents of Brownsville, Brooklyn. SCO is working closely with parents to ensure healthy infant and toddler development through our Nurse-Family Partnership home visiting program, Parent-Child Home early literacy program and Baby & Me developmental playgroups.

Throughout the entire agency, we’ve expanded and enhanced services for the people in our care in order to build strong families and healthy communities. We’ve shared some of the highlights with you in the pages that follow.

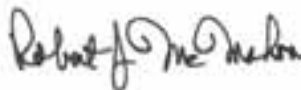
None of these accomplishments would be possible without the generosity of individuals, foundations and corporations, the steadfast commitment of our Board of Directors and the dedication of our caring staff. With your help, we can continue to provide New York’s most vulnerable with the support and tools needed for a stable, healthy, and successful future.

Thank you.

Sincerely,



Edward W. Stack
Chairman of the Board



Robert J. McMahon
Executive Director

Our Vision

SCO Family of Services envisions a world of strong families and healthy communities in which all people have the opportunity to reach their full potential.

Our Mission

SCO Family of Services works with New York's most vulnerable, providing the support and tools needed for a stable, healthy, and successful future.

Our Values

Compassion • Empowerment • Acceptance • Responsiveness • Family • Excellence

Our Approach

We provide individuals and families with a comprehensive array of services and supports—responding to moments of crisis, preventing crises before they occur, and helping individuals and families to be stable, healthy and successful.



STRONG FAMILIES

WE STRENGTHEN FAMILIES

We provide services to nurture families and ensure the safety and wellbeing of children.

We give parents the skills and support they need to be effective and keep their families intact.

We work to stabilize families and find permanent families for children who need them.

We provide temporary shelter while we help individuals and families break the cycle of homelessness and dependence.

Highlights

SCO Opens Third Family Development Center in Queens

SCO's presence in Queens continued to grow in 2009 with the opening of a new Family Development Center in Corona – the third serving Northwest Queens. The Family Development Center offers family counseling, community service programs and early childhood programs that promote positive outcomes for children and families. Together, the three locations serve over 1,000 families in crisis each year.

SCO Joins Brownsville Partnership

SCO reached out to new communities in 2009, including Brownsville. As a member of The Brownsville Partnership, SCO is providing urgently needed early childhood services to area residents. Services include Nurse-Family Partnership home visiting for 200 first-time mothers, early literacy through Parent-Child Home for 31 families and Baby & Me developmental playgroups.



Preventive Program Reaches Out to More Families in Brooklyn

In 2009, our Family Dynamics Preventive Program expanded to serve more families living in central Brooklyn's high-need communities of Bedford-Stuyvesant and Bushwick. This program works to stabilize families who are at risk of foster care placement.

Foster Care Achieves Permanency for Children in Crisis

SCO's Foster Care Program provides safe, caring, temporary homes for every child in our care until they can be safely reunited with their families or adopted. In 2009, we were able to reunite 563 children with their families and

find adoptive families for more than 130 children who could not safely return home.

Homeless Shelters Serve Record Numbers

With homelessness escalating, over 6,000 children and their families stayed in SCO homeless shelters in 2009, more than double 2008's total. More and more New York families have become homeless recently due to job losses and a lack of affordable housing. In all, SCO shelters served more people in 2009 than ever before in Brooklyn, Queens, the Bronx and Long Island. Besides providing a safe place to stay, our shelters offer a variety of on-site services to help residents find permanent housing and prepare to live on their own.



WE HELP INDIVIDUALS ACHIEVE AND MAINTAIN MENTAL AND PHYSICAL HEALTH

We provide the support and coping skills emotionally disturbed children and young adults need to live and function in their communities.

We help people with developmental disabilities realize their full potential and become participating members of their community.

We work closely with parents, both individually and in groups, to ensure healthy infant and toddler development.

Highlights

Special Needs Programs Provide Vital Care

SCO Family of Services plays a vital role in caring for the most vulnerable among us. In 2009, SCO served 827 individuals with a developmental disability and 455 individuals with a serious emotional disturbance through a variety of residential and in-home programs.

Tyree Learning Center Opens

The Tyree Learning Center opened the doors of its new building on the grounds of St. Christopher's Home in Sea Cliff in July 2008. This beautiful, state-of-the-art school was designed specifically to accommodate the needs of the children who live at St. Christopher's.

New Residences Promote Independence

SCO operates small group homes for young adults with developmental disabilities where they live in a supervised, home-like setting. In 2009, we opened two new residences in Brooklyn and Queens that prepare residents to become productive members of their communities.

"Our Place" Drop-In Lounge Opens

"Our Place" Drop-In Lounge opened its doors in 2009, giving adults with developmental disabilities their own social outlet. Located in Ronkonkoma, "Our Place" is a place where people can make friends in a relaxed atmosphere. Participants like it because it gives them a place where they can just be themselves.

Mentoring Program Launched on Otilie Campus

Adolescents with severe emotional disorders have difficulty overcoming life's obstacles. The Otilie Mentoring Program gives vulnerable youth the opportunity to build a nurturing relationship with a caring adult, something often missing from their lives. When one child's family and her mentor attended Otilie's annual Christmas party, she said it was "the happiest day of my life" having so many people there just for her.

Nurse-Family Partnership Begins in Brownsville

Nurse-Family Partnership (NFP) began serving the high-need community of Brownsville, Brooklyn in 2009, providing expectant mothers with one-on-one, in-home visits from registered nurses to ensure healthy infant and toddler development. In 2009, NFP served 473 families in Brownsville and Bedford-Stuyvesant, Brooklyn.

Evidence-Based Models Inform Our Work at the Family Service Clinic

Under an initiative from the New York State Office of Mental Health, The Family Service Clinic on the Madonna Heights Campus has integrated evidence-based practice into its work with children and their families. Over the past year, these interventions have resulted in improved parent-child interactions and reduced level of disruptive behaviors by the children.



WE HELP PEOPLE SUCCEED NOW AND IN THE FUTURE

We help young people reach their potential through schools and after-school programs.

We empower individuals and families to plan for their future, define success, and achieve their goals.

Highlights

Schools Give Teens Second Chance at Success

In June 2009, 37 young adults made their way into the world armed with a high school diploma thanks to the success of SCO's North Queens Community High School. They comprised the second graduating class of NQCHS. The school is a partnership between SCO and the NYC Department of Education that offers a supportive learning environment for teens who would otherwise not complete high school. Based on the school's success, SCO prepared for the opening of its second transfer school, located in Canarsie, Brooklyn, in September 2009.

School-based Programs Enrich Lives

Our school-based programs offer people of all ages the opportunity to participate in activities that promote individual growth, support family life and create a sense of community. More than 8,000 youth and adults took advantage of these programs in 2009 at seven public school sites in Sunset Park, Bedford-Stuyvesant, Bushwick, and East New York, Brooklyn.

New Horizons Adult Education Program Expanded

SCO continues to make a large impact in Bedford-Stuyvesant, Brooklyn. In July 2008, our New Horizons Adult Education Program expanded their GED and English for Speakers of Other Languages classes. The two classes now serve 170 students annually. New Horizons' focus is to break the cycle of poverty by offering a comprehensive educational program for adults that helps them develop self-sufficiency.

Community Services Empower Families

Community Services offered through the Center for Family Life, Family Dynamics and the Family Development Center provide a variety of free services to the community that empower individuals and families. "Single Stop" gives free consultation for financial, legal and personal issues and the Advocacy Clinic offers counseling for housing, healthcare and immigration issues. Over 1,200 people benefitted from these services in 2009.



Community Service Program Promotes Healing Through Helping

Community Service has become a focal point of our program at the Madonna Heights School in Dix Hills. Students engage in a variety of volunteer activities that range from reading to the children living with their mothers on the Madonna Heights campus to traveling to St. Christopher's Home in Sea Cliff to work with the children who live there. The positive impact of helping others has been extraordinary for many of our students.

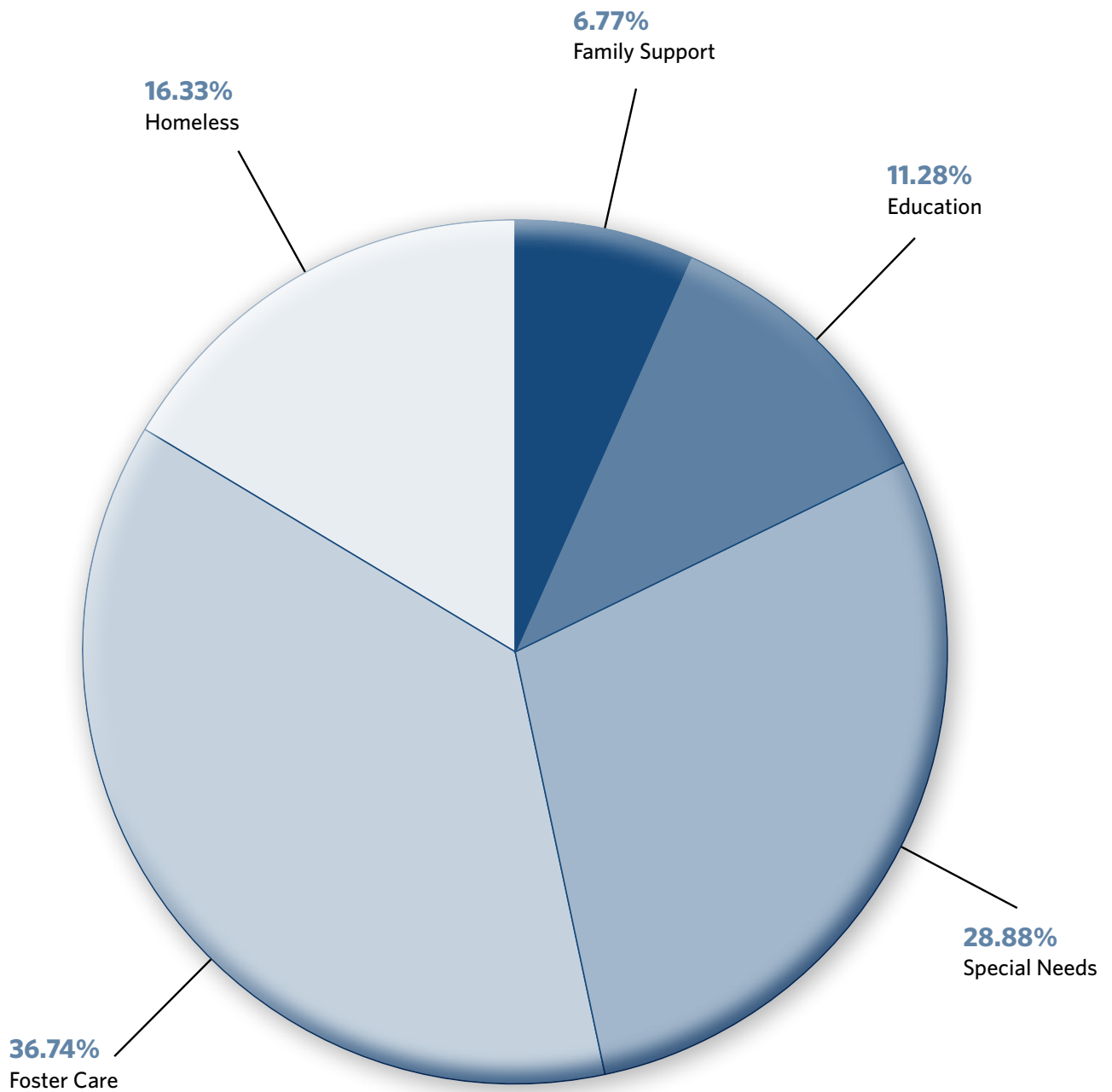
SCO FAMILY OF SERVICES

Statements of Unrestricted Activities

	Years Ended June 30,	
	2009	2008
PROGRAM REVENUE AND SUPPORT		
Direct program revenues		
Contract programs	65,819,385	61,212,199
Contract programs – foundation grants	3,872,843	3,494,905
Foster boarding homes	39,682,404	36,427,658
Group homes	17,634,360	17,640,272
Medicaid programs	13,197,300	12,268,780
Residential treatment centers	12,802,614	13,467,742
Residential treatment facilities	10,829,878	10,842,557
Individual residential alternative	10,368,939	8,420,561
Schools	8,728,945	8,734,656
Intermediate care facilities	7,009,515	6,492,896
Shelter programs	2,225,706	1,939,148
	\$192,171,889	\$180,941,374
Prior years' cost reimbursement adjustments	(165,306)	(586,570)
Contributions and other income	1,253,395	2,318,488
Net assets released from restrictions	3,212,345	2,629,604
Total program revenue and support	\$196,472,323	\$185,302,896
PROGRAM EXPENSES AND OTHER EXPENSES		
Direct program expenses		
Contract programs	67,504,701	63,287,313
Foster boarding homes	37,844,561	34,120,795
Group homes	16,788,134	16,536,531
Residential treatment centers	12,711,492	12,730,617
Medicaid reimbursed services	12,477,752	11,287,819
Residential treatment facilities	10,288,402	10,161,867
Individual residential alternative	9,479,812	7,915,221
Schools	8,539,334	8,151,785
Intermediate care facilities	6,455,302	6,367,339
Shelters	2,083,285	1,889,552
	\$184,172,775	\$172,448,839
Management and general	10,812,144	11,596,381
Fundraising	456,692	433,504
Total program expenses and other expenses	\$195,441,611	\$184,478,724
CHANGE IN NET ASSETS FROM OPERATIONS	\$1,030,712	\$824,172
INVESTMENT INCOME (LOSS)		
Interest and dividend income	569,612	720,053
Realized and unrealized losses on marketable securities	(3,615,434)	(1,907,238)
Total investment loss	(3,045,822)	(1,187,185)
CHANGE IN UNRESTRICTED NET ASSETS	(\$2,015,110)	(\$363,013)

FINANCIALS

Actual Expenditures Fiscal Year 2009



We offer services in 5 core areas

- 1 Our **Family Support Programs** provide a range of community-based services that sustain and nurture the family, ensure the wellbeing of the community's children, and create an environment where youth can emerge as confident, capable adults.



- 2 Our **Education Programs** give children and families the tools they need to succeed through schools and school-based programs.



- 3 Our residential and community-based **Special Needs Programs** help children and adults with developmental disabilities and/or those who are seriously emotionally disturbed.



- 4 Our **Foster Care Programs** provide temporary homes for children while we move their families from crisis to safety.



- 5 Our **Homeless Programs** provide temporary shelter while helping individuals and families break the cycle of dependence.



2009 PHOTO SCRAPBOOK



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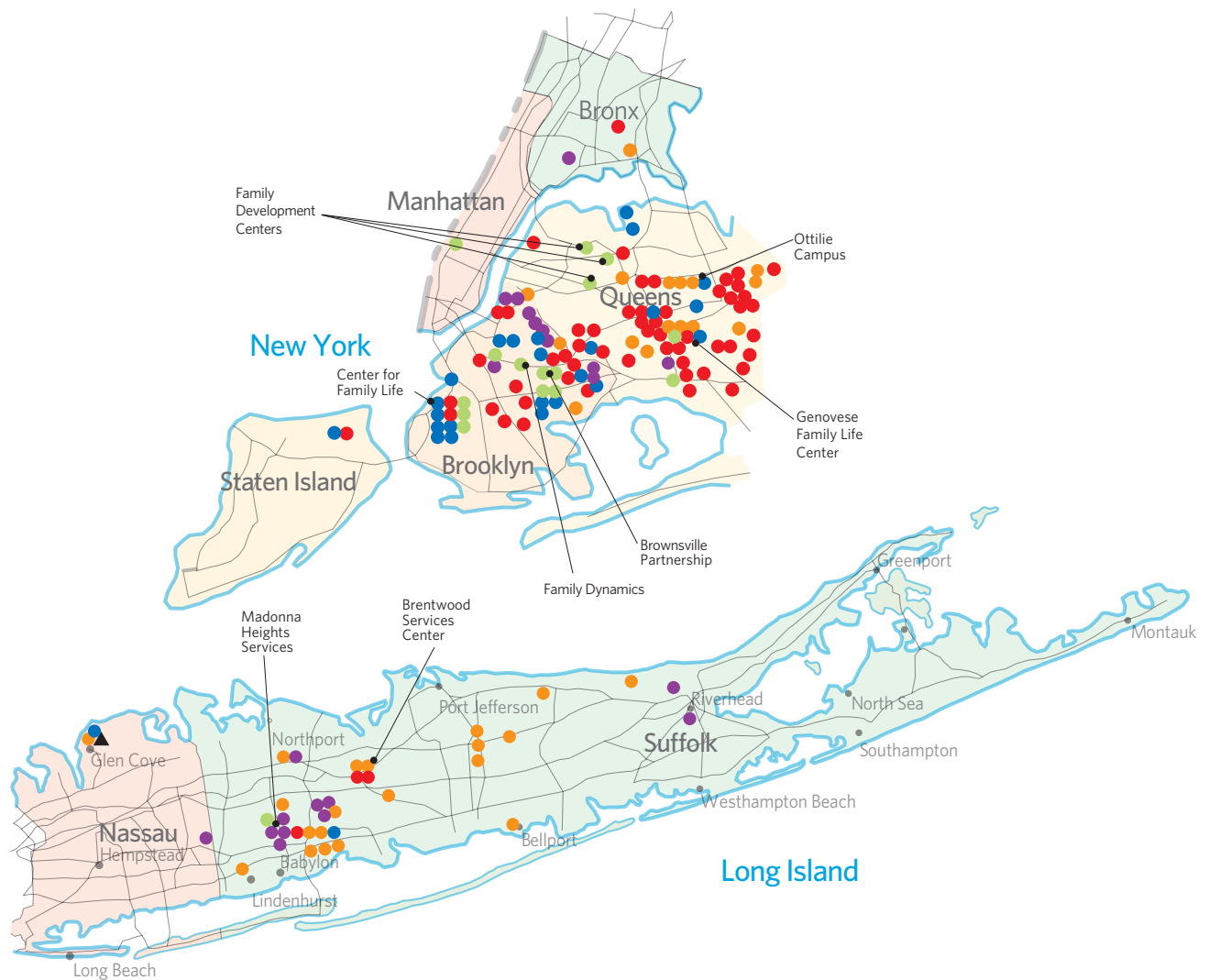
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SCO LOCATIONS



Legend

- Family Support
- Education
- Special Needs
- Foster Care
- Homeless

- Executive Offices
- Major Sites



SCO Family of Services works with New York's most vulnerable—those striving to overcome the devastating impact of poverty, neglect, abuse, or developmental and mental challenges. We respond to moments of crisis and prevent crises before they occur with a comprehensive array of services. We give individuals and families the support and tools needed for a healthy, stable, and successful future, building stronger communities throughout the area.

For more than 100 years, SCO has played a vital role for the people of New York City and Long Island. We have an extraordinary reach and depth of knowledge, and we maximize scarce resources to provide unconditional, effective, personalized care.

To learn more about SCO Family of Services, visit us online at www.sco.org.

A large, diagonal, green textured brushstroke graphic that spans across the bottom right portion of the page, behind the contact information.

SCO Family of Services
Executive Offices

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