



Extraordinary reach.
Unconditional care.

Annual Report **2010**



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EXECUTIVE MESSAGE

Dear Friends,

SCO Family of Services continues to be a leader in the field of human services. Perhaps nothing illustrates that more than our performance over the past year. Despite a sluggish economy and tightening budgets, SCO Family of Services continued to open new programs to meet existing community needs and refine services we already provide. We now help more than 40,000 people each year throughout New York City and Long Island.

Last summer, SCO was recognized as an outstanding service provider by the Council on Accreditation (COA), an independent organization that sets "Best Practice" standards for non-profit agencies. SCO also recently completed an agency-wide risk assessment by Praesidium, an organization that works with Lloyds of London to reduce liability in the area of abuse. Their recommendations will help us maintain the safest work environments possible for our clients and our staff.

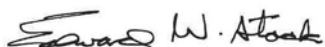
Over the past year, SCO has undergone significant transition - including new leadership and an organizational realignment. Bob McMahon, SCO's Executive Director for nearly four decades, retired in February. Responding to the changing needs of children and families, we realigned our Agency Operated Boarding Homes programs and we opened new programs.

Important new initiatives included the opening of our second school for teens at risk of dropping out, East Brooklyn Community High School, and opening two new residential schools designed to bring children with special needs back home from out-of-state placements, Westbrook Preparatory School in Westbury, Long Island and The Christopher School in the Bronx. Our Bridges to Health program, serving children in foster care with special needs, expanded to Long Island.

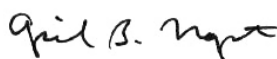
We continue to offer nationally replicated, evidence-based programs and test new models that we have developed in a variety of service areas. In the area of foster care, they include programs designed to successfully and rapidly reunite families by working intensively with families in the first 90 days of placement; providing special parenting and play groups for those with young children; and providing additional resources and support for teens in care. In the area of early childhood, we provide two national, evidence-based models, Nurse-Family Partnership and Parent-Child Home that help young families from early pregnancy until a child is ready for pre-school. For teens, we have successfully implemented Multisystemic Therapy in our Juvenile Justice Initiative and the Sanctuary Model to address trauma on our Madonna Heights Campus.

None of this would be possible without the generous support of individuals, foundations and corporations, the commitment of our Board of Directors and the dedication of our staff. With your help, we can continue to provide New York's most vulnerable with the support and tools needed for a stable, healthy, and successful future.

Sincerely,



Edward W. Stack
Chairman of the Board



Gail B. Nayowith
Executive Director

OUR SERVICES

FAMILY SUPPORT

Our **Family Support Programs** help over 3,100 families each year through our Family Development Centers, preventive services, parenting support and family counseling, public benefits and safety net services, adult employment and adult education services. These programs sustain and nurture the family, ensure the well being of the community's children, and create an environment where youth can emerge as confident, capable adults.

We work closely with more than 900 parents in our **Early Childhood Programs** to ensure healthy infant and toddler development.

In all, our **Community-Based Programs** provide a comprehensive range of services to more than 27,000 people each year.

Stable families make strong communities.

Early Head Start Comes to Brownsville

We recently opened an Early Head Start program in Brownsville, Brooklyn that provides home-based parenting and child development support to 48 families and affordable center-based day care to 24 families in this high-need community. It also builds on SCO's strong network of community-based early childhood and family support programs as part of the Brownsville Partnership.

Émigré Gourmet Culinary Cooperative Launched

Center for Family Life launched the Émigré Gourmet cooperative, creating employment and business development opportunities for immigrant chefs living in Sunset Park. Émigré Gourmet offers catering services and small group cooking classes of traditional cuisines from Sunset Park's diverse immigrant community. Members of the cooperative share a sense of independence and build leadership skills as they work to grow their own business.



Community Partnership Works to Keep Children Living in Northwest Queens Safe

Our Family Development Center is an active member of The Elmhurst Community Partnership Project. This coalition of local groups, service providers and residents works in conjunction with NYC Children's Services to support and strengthen families and identify community resources to help meet their needs.

Project AFFIRM Gives Moms a Better Chance at a New Beginning

Family Dynamics' Project AFFIRM works with incarcerated mothers at Bayview Correctional Facility to prepare them for reunification with their children. Mothers are able to strengthen the bonds and attachments with their children through family visitation. Parenting classes and family counseling promote stability and improve family interactions, increasing the likelihood of making a successful transition back home.



OUR SERVICES EDUCATION

Our **Education Programs** give children and families the tools they need to succeed through schools and after-school programs.

We operate five **Residential and Day Schools** for children and adolescents with disabilities in Brooklyn, Queens and Long Island. We operate two **Transfer Schools** in Brooklyn and Queens that give students at risk of dropping out a second chance and we're opening a third transfer school in the Bronx in September.

Our **After-School Programs** offer kids a mix of academic support, recreational activities, the arts and cultural experiences. Our **Adult Education Programs** give families the tools to succeed through adult literacy, GED preparation, computer training, job readiness and English as a second language classes. More than 8,000 children and families participated in these programs in the past year at seven public school sites, including two Beacons, in Brooklyn.



Education — the surest path to success

A First for New York: Residential School for Teens with High Functioning Autism

We recently opened Westbrook Preparatory School, a residential school located in Westbury, Long Island for adolescents with Asperger's syndrome, high functioning autism and related conditions. The school will give 24 bright, yet fragile teens and their families a school specifically designed to meet their needs...the first of its kind to serve this population in the state of New York.

The Christopher School Reconnects Children with Developmental Disabilities with Their Families

We opened The Christopher School, a 12-month therapeutic residential school that serves children with developmental disabilities 14-21 years old. The school brings New York City children with special needs back from placement in out-of-state residential schools, allowing them to maintain close contact with their families and communities.

East Brooklyn Community High School Opens

We opened our second transfer school in 2010, East Brooklyn Community High School, giving students who were at risk of dropping out a better chance of earning their high school diploma. Our first transfer school, North Queens Community High School, hosted a visit from the Mayor's Office as a demonstration of the Department of Education transfer school model.

Center for Family Life Helps Sunset Park High School Become a Reality

After more than 30 years of community advocacy led by our Center for Family Life, Sunset Park High School opened, becoming that neighborhood's first and only public high school. CFL provides supports to students both after school and during the school day and is partnering with SPHS to implement an advisory program.

OUR SERVICES

SPECIAL NEEDS

Our residential- and community-based **Special Needs Programs** help children and adults with developmental disabilities and/or those who are seriously emotionally disturbed realize their full potential.

Last year we helped more than 800 children and adults with a developmental disability achieve greater independence and become participating members of their communities.

We helped over 500 individuals with a serious emotional disturbance by providing them with the support and coping skills needed to live and function in their communities.

Everyone has potential. We help them reach it.

Bridges to Health Comes to Long Island

We have expanded our Bridges to Health (B2H) program to serve children in foster care in Nassau and Suffolk counties, making SCO the only agency in the state to offer B2H in two regions (New York City and Long Island). Our B2H programs now provide nearly 350 children with special needs in foster care and their families with an array of individualized services like skill-building, day habilitation and in-home supports that help to keep kids in the home and connected to the community.

Madonna Heights Implements Sanctuary Model

Our Madonna Heights program was one of five selected state-wide to receive a three year grant from New York State to implement the Sanctuary Model on our Dix Hills campus. This model, which was originally developed in a short-term, acute inpatient psychiatric setting for adults who were traumatized as children, has since been adapted for children living in residential treatment programs. The Sanctuary Model is not an intervention but a full system approach focused on helping injured children recover from the damaging effects of interpersonal trauma. Because it is a full system approach, effective implementation of the Sanctuary Model requires extensive staff training and involvement at every level of the process. To date, this healing approach has been enthusiastically integrated into the culture of the Madonna Heights campus.

New Home for People with Developmental Disabilities to Open in East Massapequa

SCO will soon open a new group home in East Massapequa for eight adults with developmental disabilities who have recently aged out of residential schools. The new home will include special accommodations – two of the residents use wheelchairs for mobility and three are deaf – and will provide a nurturing

environment in a supervised, family-like setting. Residents will learn daily living skills and participate in activities that foster independence and that will allow them to become productive members of their community.



Day Habilitation Promotes Community Involvement

Our Day Habilitation program gives behaviorally challenged adults with developmental disabilities who live at home or in small group homes the opportunity to make a more meaningful contribution to their community. They volunteer and participate in a variety of local activities and they participate in clubs and recreational activities at our Day Habilitation Center, promoting independence and encouraging socialization.

OUR SERVICES

FOSTER CARE

Our **Foster Care Programs** provide temporary homes for children and teens while we move families from crisis to safety and help children address the trauma of abuse, neglect and family separation. We work closely with family members to resolve problems and reunite children with their parents. When that's not possible, we work to find permanent adoptive families for children who need them.

SCO provided safe, caring, temporary homes for over 2,300 children last year in over 1,000 family homes and 16 group residences. We were able to safely reunite 527 children with their families and we found adoptive families for 98 children who could not safely return home.

“This is the happiest day of my life. I have a family.” - Michael

We also provided 36 young adults who have recently aged out of foster care with affordable housing and other services as they transition to independence.

Our **Youth Services** help ensure that adolescents and young adults living in New York City and Long Island have a family to call their own. We work with young people to help them restore family connections and establish supportive new relationships with caring adults so that they can return to the most family-like setting possible.

“Kid’s Song” Benefit Concert Helps Children in Foster Care

For the past two years, Long Island’s top bands have come together to perform a benefit concert to raise money to help kids aging out of foster care. The annual event, Kid’s Song, was created and organized by Jennifer DiSilvestro, a caseworker in our Therapeutic Foster Care program. Proceeds from the event have provided internship opportunities for youth transitioning from foster care to independent living.



Rapid Assessment Unit Helps Reunite Children with Their Families

When a child is removed from the home and placed in foster care, it’s a very traumatic experience for both the child and the family. Our Rapid Assessment Unit provides intensive services for the first 60-90 days of a child being placed into foster care. Our goal is to help reunite children with their families as quickly as possible by providing comprehensive planning and services immediately.

Youth Clothing Outlet Opens in Hempstead

Our Department of Youth Development has transformed a public storage room in Hempstead into a clothing outlet for our young adults. Michele DelGadio, on behalf of Sony Pictures Television, stocks the outlet with costume wardrobe from the sets of various Sony television shows. Each week, a different group of young adults from programs throughout SCO comes to the outlet to shop. All clothing is free.

Group Homes Offer Family-Like Setting for LGBTQ Youth

Our LGBTQ group living program provides 24-hour care in a uniquely accepting and healing environment specifically designed to meet the needs of lesbian, gay, bisexual, transgender and questioning youth. We operate three small family homes in Brooklyn that provide a safe, supportive and nurturing space for them as they strive for self-awareness and struggle for community, family and school acceptance.

OUR SERVICES

HOMELESS SERVICES

Our **Homeless Services** provide temporary shelter while helping individuals and families break the cycle of dependence. We operate three shelters for families and four for individuals in New York City, eight shelters for single women and women with children on Long Island and four hostels in Brooklyn serving runaway and homeless youth.

The rise in unemployment and lack of affordable housing has caused a dramatic increase in homelessness. We have responded by providing over 2,600 families and 400 individuals shelter in the last year, more than ever before.



In addition to providing a safe place for individuals, families and youth to stay, our shelters offer a variety of on-site services to help residents find permanent housing and prepare for independent living.

Providing temporary shelter. Finding permanent solutions.

Our Homeless Services Expand with the Opening of Two New Shelters

In response to the rise in homelessness in New York City, SCO recently opened two new shelters, Bob's Place in Jamaica, Queens and Delta Manor in the Tremont section of The Bronx. Bob's Place provides housing and services to 126 men who are mentally ill and/or chemically addicted. Delta Manor currently serves 60 women dealing with the same challenges. Both residences provide on-site medical services, life skills training, transportation, and assistance finding other needed services. A case manager is assigned to each resident to help him or her find solutions to their particular issues. Our goal is to help residents find permanent housing and provide them with the tools needed to live on their own.

Brooklyn Drop-In Center Offers Hope for Teens in Crisis

The Brooklyn Drop-In Center offers homeless and at-risk youth a safe place to go for counseling, advice or just to be heard. Counselors at the Drop-In Center help homeless youth find housing and work with at-risk youth and their families to mediate problems and stabilize the home. Last year, nearly 3,000 young people utilized the Center's resources for employment, education, housing and a variety of other issues. The Brooklyn Drop-In Center and our Independence Inns were recently featured in a New York City Department of Youth and Community Development video addressing the issue of homeless and runaway youth in New York City.

Our Long Island Shelters Provide Safe Haven for Women and Their Children

Our Madonna Heights program provides emergency housing for over 80 homeless women, some with children, at locations throughout Long Island. The primary goal of Madonna Heights' Emergency Shelters is to help women and their children stabilize their lives by providing them with temporary emergency housing and support services in a safe, supervised environment.

Homeless Residents Win "Homeless to Harvard" Essay Contest

Three youth living in our Brooklyn homeless shelters won a "Homeless to Harvard" essay contest sponsored by the New York City Department of Education. Each of them wrote an essay based on their personal experience of being homeless and the effect it has had on them. They were among 25 winners citywide who were rewarded with a special 3-day trip to Harvard where they learned about college life.

FAST FACTS



2009-2010 Revenues: \$206,475,039

2008-2009 Revenues: \$196,472,323

Administrative Costs: 7%

Employees: 3,795

People Served: 40,000+ annually

Programs: 80

Services: Family Support, Education, Special Needs, Foster Care, Homeless Services

Areas Served: Bronx, Brooklyn, Manhattan, Queens, Long Island

FINANCIALS

Fiscal Year July 1, 2009 through June 30, 2010

Fiscal Year July 1, 2009 through June 30, 2010

REVENUE AND SUPPORT

Government Contracts and Support	71,460,511
Foundation Grants and Contributions	8,478,018
Fees and Other Income	125,092,629
Investment Income	1,443,881

Total Revenue and Support	\$206,475,039
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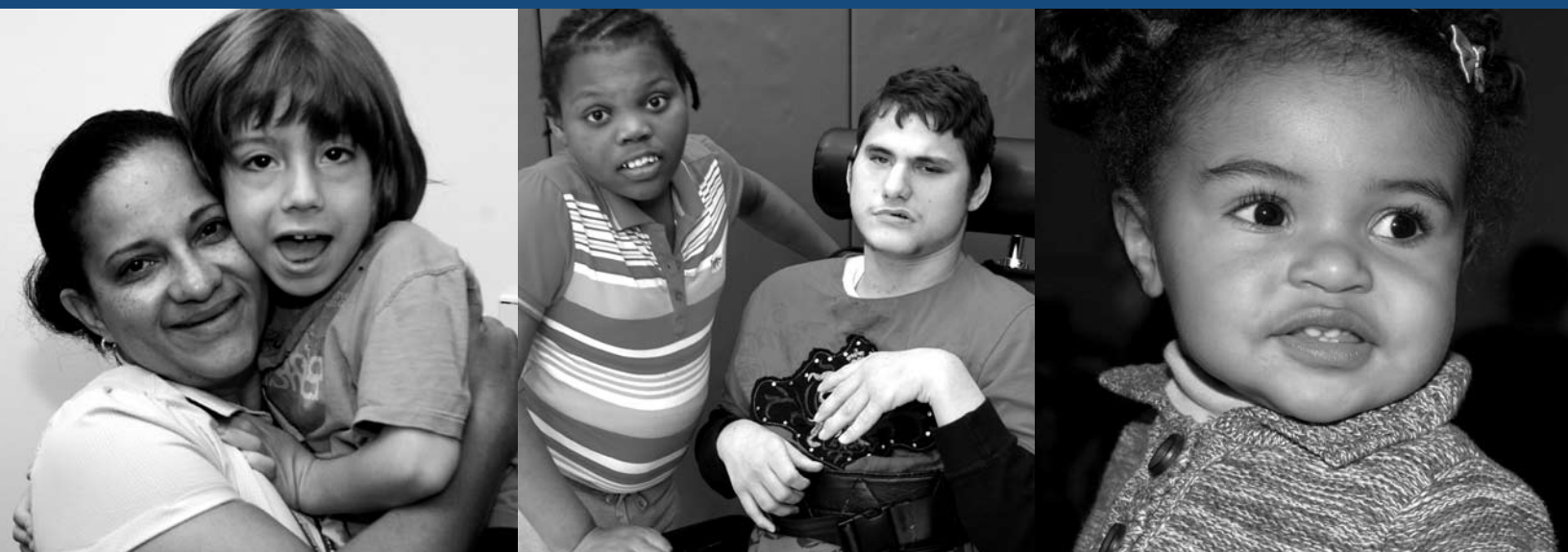
EXPENSES

Program	191,104,949
Management & General	13,070,420
Fundraising	510,946

Total Expenses	\$204,686,315
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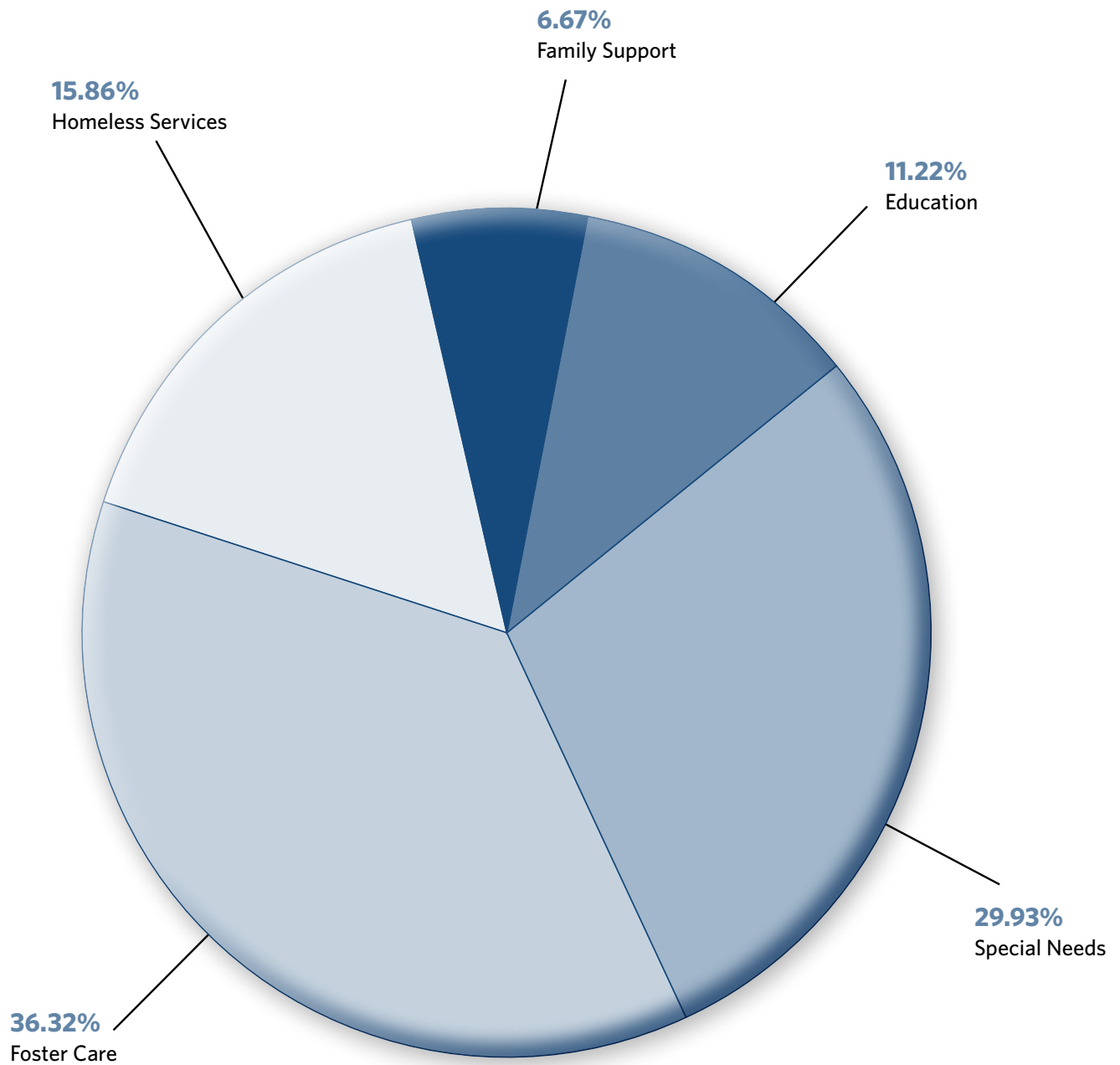
CHANGE IN NET ASSETS	\$1,788,724
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NET ASSETS - END OF YEAR	\$45,011,101
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FINANCIALS

Actual Expenditures Fiscal Year 2010



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Catherine Winkoff
YAI Network
Cheryl G. Zagorski

FOUNDATIONS

\$1,000,000-\$5,000,000

Robin Hood Foundation

\$300,000-\$1,000,000

The Tiger Foundation
The Philanthropic Initiative
The Clark Foundation

\$100,000-\$300,000

Single Stop USA
Robertson Foundation
The Ira W. DeCamp Foundation

\$50,000-\$100,000

Carnegie Corporation of New York
Charles Hayden Foundation
Soros Foundation
Anonymous
The Altman Foundation
New York Women's Foundation

\$30,000-\$50,000

New York Foundation
Hedge Funds Care
Grace J. Fippinger Foundation
JPMorgan Chase Foundation
Mary J. Hutchins Foundation, Inc.

\$20,000-\$30,000

Durst Family Foundation
The Edith Glick Shoolman Children's Foundation
Feeding America
Newsday Charities, A McCormick Foundation Fund
Brooklyn Community Foundation
Charles A. Frueauff Foundation
von Ameringen Foundation, Inc.

\$10,000-\$20,000

United Neighborhood Houses of New York, Inc
Barker Welfare Foundation
Henry Schein, Inc.
John T. Underwood Foundation

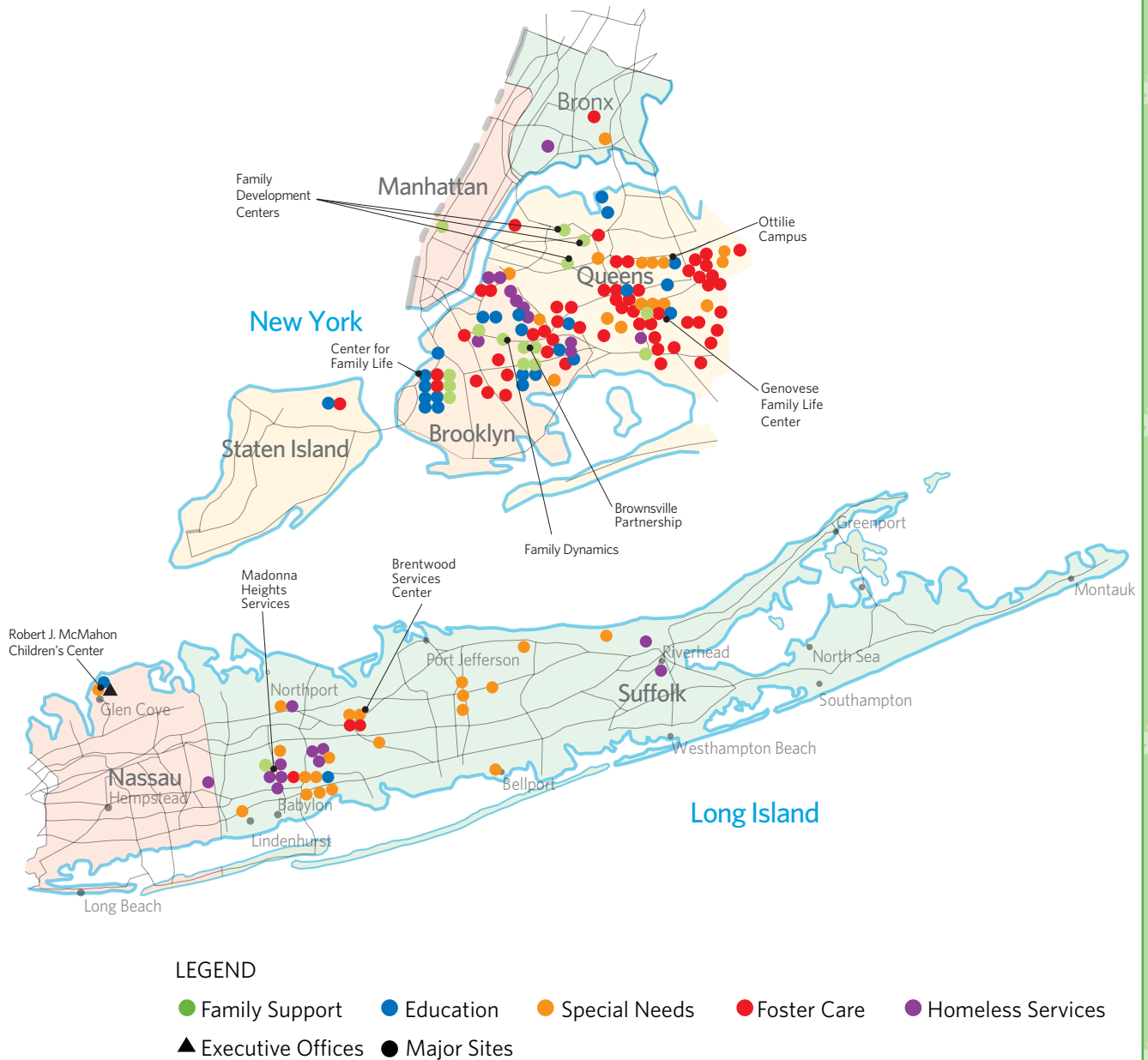
\$5,000-\$10,000

Verizon Foundation
New York Community Bank Foundation
The Silverweed Foundation Inc.
United Neighborhood Centers for America

\$1,000-\$5,000

Federation of Protestant Welfare Agencies
The Whelan Foundation, Inc.
The Junior League of Long Island
Our Lady Queen of Martyrs
Pajwell Foundation
Patricia Koenig Fund
GAP Foundation Money for Time Program
Arthur Dubow Foundation

SCO LOCATIONS



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Unconditional care.



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To learn more about SCO Family of Services, visit us online at www.sco.org.

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Executive Offices**

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