Three powerful words that can be attributed to both SCO Family of Services as well as the 50,000 New Yorkers we have the privilege to serve. Resilient. Responsive. Resourceful. Throughout our more than 125 years of service, SCO has always answered the call to help communities and families in need. Yet despite the historic challenges of the pandemic that disproportionately impacted clients in communities of color, we witnessed great acts of generosity of spirit and community.

We saw professionals taking young adults under their wings as mentors to help them soar. We celebrated the abilities of individuals with special needs as they pushed out of their comfort zones to find their place in the world. We were inspired by incredible foster parents who opened their hearts and homes to children in need. And we felt the collective strength of a community that is improving outcomes for its youngest children. With your support, SCO provides the guidance and resources, but our clients provide the determination and grit to improve their lives.

Our work is critical to so many New Yorkers, and it’s more challenging now than ever before. Education, housing, career development, and wellness are at the heart of our programming. And you are the key to our success. It takes a community to serve a community. Thank you for your continued support.
SCO delivers life-enhancing human services through a social justice lens to promote equity for all.

SCO’s far-reaching impact

Mission

SCO Family of Services delivers vital human services to children, families, adults, and the community to provide them with the necessary tools to achieve success.

For over 125 years, SCO has been helping people across Long Island and New York City build a stronger foundation for the future.
Ashanti
Strengthening families and communities

Service to others is a calling for Ashanti, who joyously believes her “life’s purpose is to connect families to resources.” An energetic mother of three, Ashanti juggles home schooling son Cameron, keeping up with toddler Callie, tending to baby Kairo, and caring for her teen sister, Genesis, with her personal commitment to support families in her Central Brooklyn community.

Ashanti. “So many parents and caregivers in our community didn’t know all that Brownsville has to offer. We’ve become a big family that supports one another.”

The results of this collaboration speak for itself. Families have a seat at the table to discuss everything from improving Early Intervention services in the community, to workshops on implicit bias and racism, to collaborating on building an inclusive playground. And Ashanti has found her calling as a Parent Ambassador, a professional position that enables Ashanti to serve as a liaison between families and providers.

In the past few years, UB has launched three interconnected initiatives that focus on improving the experience of infants and toddlers in Brownsville. **Books for Brownsville** is a service provider training initiative; **Learning Landscapes** transforms everyday places, such as grocery stores, into learning spaces; and the **Family Co-op**, in partnership with Scholastic, brings free, fun, and education-enriching weekend programming to underutilized spaces in Brownsville.
We pay special attention to disconnected and at-risk youth who are homeless, court-involved, LGBTQ, aging out of foster care, and young parents. And we offer specialized schools for teens with special needs, developmental disabilities, or who are under-credited and over-age.

Shalini

Ensuring the right resources for a bright future

Shalini is a young woman who knows exactly where she’s headed. A chance experience tutoring young children as a high school student while in SCO’s foster care program ignited her passion for teaching and now guides her every step.

With a razor-sharp focus on achieving her goals, Shalini has mapped out her immediate and long-term plans. First, she’ll graduate from college with a bachelor’s degree in early education. And then it’s off to graduate school to earn her master’s in teaching. A few years ago, these might have been considered lofty goals, but with the right supports in place, Shalini is well on her way.

Shalini was placed in SCO’s Foster Care program after the death of her father nine years ago. While safe and well-cared for by her foster family, she was angry and worried about the future. “I needed a team to support me and advise me, and give me the right tools to succeed,” she reflects.

SCO is building a future where all young people have the supports needed to successfully transition to adulthood. We support the academic achievement and well-being of young people in our programs, providing a full array of services and supports that focus on career readiness, life skills, education, and housing.

And a team is exactly what she received. SCO provided the resources, services, and guidance she needed to become her best self. During high school, a team of education and mental health specialists helped Shalini overcome obstacles and helped her to realize she “did not have to transition to adulthood alone.” She participated in mentoring programs, made new connections, and built relationships with other young adults in care. As her confidence grew, Shalini began tutoring children from a nearby elementary school as part of her program with SCO. That was the “aha” moment that shaped her future. She fell in love with teaching!

When it was time for college, SCO’s staff helped Shalini complete applications, navigate financial aid, and apply to the Dorm Project, which enables her to live in a college dorm all year round. Her SCO coach remains a constant presence and is even helping Shalini work towards getting a driver’s license.

Today, Shalini is a rising junior at Hunter College, and we have no doubt she will achieve all she sets out to accomplish.

Ensuring the right resources for a bright future
At 24, Daniel has overcome seemingly insurmountable challenges. Born with developmental disabilities, behavioral health issues, and addicted to drugs, Daniel entered foster care as an infant. He was adopted as a toddler by a loving mother who tragically passed away just a few years later. Daniel’s aunt cared for him until his needs eventually became too difficult for her to manage on her own. That’s when he was introduced to SCO.

When he was 15, Daniel came to SCO’s Extraordinary Needs group home, where specially trained staff provide care, guidance, and a homelike experience for adolescents with developmental disabilities.

At first, Daniel was reserved and had trouble communicating. But as time went on, Daniel gained confidence and found his voice — literally — while attending singing and performance workshops. Daniel had finally discovered a way to express himself.

Since then, his progress has been nothing short of remarkable. Daniel is now able to talk and has become quite the social butterfly. He loves to bowl, watch Jeopardy, and engage in community activities. A budding diplomat (and Mets fan), he even attended a Yankees game with his housemates, although he refused to cheer.

Daniel is open and honest and has become a model resident. He’s a meticulous dresser who always puts his best foot forward. “That’s how we do it at SCO,” he says. Often referred to as the mayor of the house, Daniel keeps track of everything and everyone, advocating for himself and his peers.

As Daniel transitions to adulthood, SCO remains by his side with the supports he needs for a bright future. Last year, Daniel moved into a new SCO Individual Residential Alternative (IRA), a residence designed specifically for adults with challenges like his. Here Daniel continues to receive services, supports, and encouragement to live a full and independent life. New routines, new friends, and new adventures lie in store for Daniel, who is navigating his new surroundings like a pro.

In our programs for people with special needs, we work to help individuals discover their hidden strengths and overcome challenges to become as independent as possible. We offer behavioral health services as well as residential schools, group homes, and community supports for people with developmental and intellectual disabilities and their families.
Kelly
Focusing on recovery, sobriety, health, and wellness

Kelly lives on a quiet, tree-lined street with her husband, two sons, and an energetic puppy named Molly. Life is pretty good these days. In her own words, she has a decent job, a home, a car, and a supportive family – all things she never thought possible before entering SCO’s Morning Star residential program for women recovering from substance use.

Since the age of 13, Kelly had been hooked on alcohol. For the next 10 years, she struggled with severe alcoholism, heroin addiction, and all the terrible symptoms that go along with that. She tried every which way to control her use but failed over and over again. Institutions, hospitals, and psychiatric facilities became a normal part of life. At the age of 23, Kelly realized she was running out of options. She had no place to live, was unemployable, and had no way to provide for herself or her 4-year-old son, Joseph. That’s when she found SCO.

Kelly was 35 days sober for the first time in her adult life when she entered SCO’s residential program. This would be the first of many pivotal firsts. While in program, she learned about accountability and structure. She was introduced to Alcoholics Anonymous and attended off-site treatment programs. She felt supported and heard by the women and staff at Morning Star and thrived in this environment. Little by little, Kelly rebuilt her life. With the help of vocational counselors, she returned to school, received her high school diploma, and took clerical courses. She was thrilled when Joseph came to live with her on campus, working with SCO’s coaches and childcare team to hone her parenting skills. And she addressed her past traumas head on with mental health counseling at SCO’s Family Services Clinic.

Kelly credits her time in Morning Star as life-changing. She has been gainfully employed since leaving the program in 2012 and now works for a successful law firm. She found her soulmate in Rob and was married in 2015, and expanded her family with another son, Aidan, a few years later.

She likes to say she is a work-in-progress – and we know there are plenty of firsts still ahead for Kelly.
Our pandemic response

When COVID-19 barreled through New York, SCO found a way to help the communities we serve fight back. Early in the pandemic, SCO partnered with New York City government on its COVID-19 response and recovery efforts through the Test & Trace (T2) Program. Each week, we sent teams of Outreach Ambassadors into communities armed with educational materials, masks, and information on testing and vaccines. SCO was the largest provider in the five boroughs with a team of 60 Ambassadors who went wherever and whenever they were most needed to help keep our City safe.

Delivered $1.2M Worth of Meals

Thanks to a generous anonymous donation, SCO partnered with DoorDash to provide meals to 1500 homebound families while supporting local businesses.

Burlington and SCO Clothe Thousands

SCO, Burlington Stores, and Delivering Good delivered 12 fully loaded tractor trailers packed with 35,000 pieces of clothing, bedding, and luggage to our clients at five distribution sites in NYC and LI. The donation was valued at over $500,000 and helped families impacted by COVID.

Trinity Church Compassion Market

SCO partnered with Trinity Church Wall Street to supply 260 client families with groceries to help combat food insecurity. SCO was designated as a "Compassion Market," an expansion of Trinity’s food programs, in response to the historic rates of food insecurity among city residents as a result of the pandemic.

Virtual Graduation

COVID put the brakes on many annual traditions, but it didn’t stop our staff from celebrating important milestones in the lives of our young people with the help of Alicia Keys, Blair Underwood, and Alexandria Ocasio-Cortez.

Outreach in many facets:

- **FLYERS**: 154,735
- **MASKS**: 423,876
- **POSTERS**: 7,522
- **TOWN HALLS**: 65
- **IN-PERSON CONVERSATIONS**: 64,504
- **TEXTS AND CALLS**: 8,690
- **TOWN HALLS**: 65
- **TEXTS AND CALLS**: 8,690

Responding to the crisis: SCO’s outreach efforts included sending teams of Outreach Ambassadors into communities armed with educational materials, masks, and information on testing and vaccines.
Six core service areas:  
- Early Childhood
- Education & Youth Development
- Families & Communities
- Foster Care
- Homeless Services
- Special Needs

Early Childhood
- Nurse-Family Partnership: home-based program to promote healthy development
- ParentChild+: home-visiting program that promotes parent engagement, early literacy, and school-readiness
- Early Childhood Education Centers: early care and education, preschool, and pre-K
- Early Head Start: center and home-based children and parenting support for families with infants and toddlers
- Family Child Care Network: child care in small group settings
- Family Co-Op: two-generational program for infants/toddlers and their caregivers that brings free, fun, and educationally enriching weekend programming to under-served spaces

Education & Youth Development
- Close to Home: residential program for court-involved youth
- Juvenile Justice Initiative: intensive therapy to prevent and change delinquent behavior
- Transfer Schools: high schools for over-age, under-credited students
- After School and Summer Programs for school-age youth
- Young Adult Workforce Program: educational and vocational services for ages 18-21
- Residential Schools for youth with developmental disabilities

Special Needs
- Westchester Preparatory School: junior/senior high school for students with high-functioning autism
- Otis Regional Treatment Facility (ORF): and Therapies P Puppet Program for children with a serious emotional disturbance as well as developmental disability
- Madonna Heights RTP: Residential School for young women healing from trauma

Brooklyn Youth Center: resources and services for homeless and at-risk youth
- College- and Career-Readiness
- Coaching, Mentoring, and Internships

Strong Families & Communities
- Beacon Community Center
- United for Brooklyn: an initiative for young families incubated by SCO and Community Solutions
- Father’s Program: parenting skills, workshops, peer mentoring, and support services
- Care Management: manages health care, behavioral health, and service needs of children and young adults
- Family Counseling, Support, and Prevention Services
- Food Pantry

Foster Care
- Family Foster Care
- Therapeutic Family Foster Care
- Adoption Services
- Group Homes for young adults, young women, and children with, and children with, and

Homeless Services
- Adult & Family Shelters
- Independent Living: transitional housing for young people and homeless youth
- Family Support and In-Home Services

Residential Programs
- Rikers Island
- Close to Home: residential programs with 24-hour support services
- Intermediate Care Facilities: small group homes serving adults
- Supportive Single Residences
- Targeted Case Management and Home Support Services
- Children and Family Treatment and Support Services
- Children’s Community Residences: group homes in community settings
- Residential Schools
- Special Needs

Outpatient Services
- SCO Clinic: outpatient substance use treatment program
- Substance Use Recovery Programs
- Pregnant and Post-Partum Women’s Services: to decrease substance abuse, and improve birth outcomes
- Behavioral Health
- Family Mental Health Clinics
- Day Habilitation

Preventive Services
- Fathers’ Program: parenting skills
- Coaching, Mentoring, and Internships

Long Island
- New Yorkers for Children Developmental Services
- Special Needs
- Strong Families in Communities across the metro area

Greater New York
- SCO touches the lives of 50,000 New Yorkers (Clients and their families) annually through our programs.

Individuals and Families Served Annually
- Young children for kindergarten in our early childhood programs
- 2,000 youth, adults and children experiencing homelessness
- 5,200 individuals and families served annually

Learn more about our high-quality services.
Unlocking positive outcomes

**LEARNING**

96% of 12th graders in Family Foster Care graduated high school; 61% are enrolled in postsecondary education.

100% of eligible students at Westbrook Preparatory School took and passed the Regents exam.

28% jump in referral rates for Black children in Brownsville.

Children in our NYC shelters had a 96% attendance rate at NYC DOE schools.

**WELL-BEING**

93% of adults with developmental disabilities living in SCO’s IRAs (group homes) made meaningful connections by participating in community inclusion activities.

99% of at-risk families throughout Brooklyn & Queens remained together and stable with family support services.

**WORK**

88% of young adults in foster care (ages 18+) are currently working or enrolled in school.

100% of eligible residents at our Dix Hills Residential Treatment Facility participated in work, internship, or volunteer activities.

85% of residents in our group homes for adults with developmental disability attended Day Hab and receive vocational services.

Our clients are at the heart of everything we do. We stand beside them on their journey, helping them to see the possibilities, gain access to resources, and improve the quality and well-being of their lives.

Their challenges are our challenges. And their triumphs are our triumphs. We are proud of the impact of our work. But we are most proud of the strength and resilience of our clients.

84 programs serving

50,000

WELL-BEING

84

50,000

WELL-BEING

91% of babies in our Nurse-Family Partnership were current with immunizations at 24 months.

90% of residents in our NYC shelters were successfully discharged to stable housing.

95% of women in our residential recovery program remained substance free.

99% of women in our residential recovery program remained together and stable with family support services.

90% of residents in our NYC shelters were successfully discharged to stable housing.

84

50,000

WELL-BEING

91% of babies in our Nurse-Family Partnership were current with immunizations at 24 months.
FINANCIALS

TOTAL NET ASSETS 35,699,015

With Donor Restrictions - Perpetual in Nature 1,442,996

With Donor Restrictions - Temporary in Nature 1,800,544

Total Net Assets Without Donor Restrictions 32,455,475

Without Donor Restrictions - Pension Related Changes (41,282,035)

Without Donor Restrictions - Operations 73,737,510

NET ASSETS

Program Services 221,570,276

TOTAL EXPENSES 250,294,800

Development 998,825

Management & General 27,725,699

TOTAL OPERATING REVENUE AND SUPPORT 249,862,598

Without Donor Restrictions - Operations 73,737,510

Change in Net Assets From Operations (432,202)

Prior Year Cost Reimbursement Adjustments 663,336

Foundations and Other Grants 5,841,741

Without Donor Restrictions - Operations 73,737,510

Without Donor Restrictions - Pension Related Changes (41,282,035)

Without Donor Restrictions - Operations 73,737,510

TOTAL EXPENSES 250,294,800

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TOTAL OPERATING REVENUE AND SUPPORT 249,862,598

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JOIN US IN THIS IMPORTANT WORK.

As New York’s largest nonprofit social services agency, we partner with individuals, families, corporations, government, donors, and volunteers to make a difference in the lives of 50,000 New Yorkers each year. There are so many meaningful ways to get involved. Here are a few:

Give: Your financial support helps us provide life-changing services year-round to empower New Yorkers across NYC and Long Island. Support SCO with a Tribute Gift in honor or memory of a loved one, Matching Gifts at work, or In-Kind Giving of goods or services.

Attend an SCO signature event, or even better – join a committee, and get involved!

Partner: Join the ranks of corporations, businesses, and community organizations that partner with SCO to help us achieve life-changing results. Opportunities include sponsorships, volunteering, and mentoring. You’ll be in great company!

Donations may be made online at SCO.org/donate or by mail with check made payable to SCO Family of Services, 1415 Kellum Place, Suite T40, Garden City, NY 11530.

For more information, please contact the Development office at 516-983-1975.
Thank you!
#givingtuesday
#unselfie